Case Management

A. New Jersey Department of Health and Senior Services
New Jersey has made a commitment to assist families caring for children with complex, long-term medical and developmental disabilities. For these "special needs" children, prompt attention to their condition early in life helps assure they will lead healthier lives when they are older. Two important programs help families with comprehensive management of multiple programs and services:

Early Intervention System
Serves children up to age three who have developmental delays or disabilities.

Case Management Units
Serves children of all ages who have various disabilities and complex medical conditions.
http://www.nj.gov/health/fhs/sch/sccase.shtml

Atlantic County SCHS-Case Management
Dept. of Intergenerational Services
101 South Shore Road
Northfield, NJ 08225-2320
Phone: (609) 645-7700 ext. 4358
Fax: (609) 645-5907

Bergen County SCHS-Case Management
Bergen County Dept. of Health Services
327 East Ridgewood Avenue, Rm. 206
Paramus, NJ 07652-4895
Phone: (201) 634-2620
Fax: (201) 599-8947

Burlington County SCHS-Case Management
Community Nursing Services
Raphael Meadow Health Center
P.O. Box 287, Woodlane Road
Mount Holly, NJ 08060-0287
Phone: (609) 287-1950 ext 42882
Fax: (609) 702-0541

Camden County SCHS-Case Management
Camden County Division of Health
DiPierro Center – Lakeland Road, P.O. Box 9
Blackwood, NJ 08012-0009
Phone: (856) 374-6021 or (800) 999-9045
Fax: (856) 374-9734

Cape May County SCHS-Case Management
Cape May Dept. of Health
6 Moore Rd. Crest Haven Complex
Cape May Court House, NJ 08210-3067
Phone: (609) 465-6841 ext. 202
Fax: (609) 463-3527

Cumberland County SCHS-Case Management
Cumberland County Dept. of Health
790 East Commerce Street
Bridgeton, NJ 08302-2293
Phone: (856) 453-2154
Fax: (856) 453-0338

Essex County SCHS-Case Management
County of Essex
Office of Health & Rehabilitation
Unit of Special Child Health and Early Intervention Services
50 South Clinton Street, Suite 4300
East Orange, NJ 07018
Phone: (973) 395-8836
Fax: (973) 395-8837

Gloucester County SCHS-Case Management
550 Salina Road
Sewell, NJ 08080
Phone: (856) 681-6497
Fax: (856) 415-7572

Hudson County SCHS-Case Management
Jersey City Medical Center
953 Garfield Avenue
Jersey City, NJ 07304-3199
Phone: (201) 915-2514
Fax: (201) 915-2565

Hunterdon County SCHS-Case Management
Hunterdon Medical Center
2100 Wescott Drive
Flemington, NJ 08822-9238
Phone: (908) 788-6399
Fax: (908) 788-6581
B. Medical Case Management

This approach helps to plan and coordinate medical services, including assessments and evaluations and guidance in developing, implementing and coordinating a medical care plan with physicians, therapists, and other health-related service providers.

Children’s Specialized Hospital acknowledges that emotional, social, and developmental supports are integral components of healthcare. They respect each child and family’s innate strengths and view the healthcare experience as an opportunity to build on these strengths and support families in their caregiving and decision-making roles. Patient-and-Family Centered approaches lead to better health outcomes and wiser allocation of resources as well as greater patient and family satisfaction.

In placing the needs of the child and family at the center of all activities, Children’s Specialized Hospital embodies the values of Patient-and-Family Centered Care and Children’s Specialized Hospital by:

- Respecting each child and his or her family as partners in care
- Honoring diversity and its effect on the family’s experience and perception of care through recognizing that each family is unique in their structure, values, culture, ethnic orientation, spiritual beliefs, social-economics, educational, and geographic diversity
• Building on the strengths of each child and family, even in difficult and challenging situations, by acknowledging each family’s priorities and levels of expertise, recognizing and respecting different methods of coping, and implementing comprehensive services that provide developmental, educational, emotional, environmental, and financial supports
• Supporting and facilitating choice for the child and family about approaches to care and support
• Ensuring flexibility in organizational policies, procedures, and provider practices to reflect diversity and meet the needs, beliefs, personalities, life experiences, spiritual and cultural values of each child and family
• Providing formal and informal support for each child and family
• Collaborating with families at all levels of healthcare, in the care of the individual child and in professional education, policy making, and program development, through the exchange of honest and unbiased information on an ongoing basis and in ways that are useful and affirming
• Empowering children and families to discover their own strengths, build confidence, and make choices and decisions about their health through the creation of true partnerships with healthcare professionals
• Working with local communities, schools, and health officials to ensure that community services and support systems for children and their families are flexible, accessible, and comprehensive.

C. New Jersey School Department of Education – Office of Special Education Programs

The office implements state and federal laws and regulations governing special education to ensure that pupils with disabilities in New Jersey receive full educational opportunities. It provides statewide leadership through the development of policy and implementation documents and provides guidance to school districts and parents regarding the implementation of special education programs and services.

The New Jersey Department of Education website (http://www.state.nj.us/education/specialed/) has useful information, resources, and contacts. Important references related to special education include the Individuals with Disabilities Education Act of 2004 (IDEA) http://idea.ed.gov/ and the Parental Rights in Special Education (PRISE) http://www.state.nj.us/education/specialed/form/prise/prise.pdf.