Frequently Asked Questions (FAQs)
ABA Short-term Telehealth Services

1. **What behavioral health services do you provide in this program?**
   We will provide short-term, applied behavior analysis services to you and your child over the Internet. A board-certified behavior analyst will provide the treatment. This therapist will start with an assessment, and then provide up to eight treatment sessions to address the problems identified through the assessment.

2. **Who can benefit from this service?**
   This service is specifically for children with an autism spectrum disorder who are not receiving the services that they need during the Covid-19 pandemic.

3. **Who will work with my child during the appointments?**
   Your child’s therapist will be a board-certified behavior analyst. We will do assessments to find out what improves and worsens your child’s behavior. We will use the results to develop your child’s treatment. The treatments are individualized, but we generally encourage positive behavior and discourage negative behavior.

4. **How will I connect with the therapist?**
   You can connect with our therapist using a laptop computer, tablet, or smart phone. We will email you a link that you can click on and connect with the therapist’s virtual waiting room. The therapist will then bring you into the virtual treatment room when she or he is ready to see you.

5. **What will happen when I arrive?**
   During your first visit, your therapist will conduct an assessment to help us understand the specific problems you would like help with during the Covid-19 pandemic. The therapist will work with you to develop specific treatment goals that we believe we can help you with during the pandemic. After the assessment is completed, the therapist will schedule up to eight treatment sessions with you to work on those treatment goals.

6. **How long is a typical appointment?**
   The initial assessment will last about 2 hours. The therapist will schedule the treatment visits with you for either 1 or 1-1/2 hours.

7. **What services will my child receive after the Covid-19 pandemic is over?**
   Because this is a short-term clinic developed specifically for the Covid-19 pandemic, it will not affect any services that you received before the pandemic or any services you are scheduled to receive in the future. It is simply a short-term service to help you and your child during these unusual circumstances.

8. **Will other professionals be involved in my child’s treatment?**
   We may get input from our program’s physician, speech-language pathologist, or similar professionals who treat the child in the community.